



ALEXANDER NICHOLE G. PACAR

DRIVER/CUSTOMER SERVICE
REPRESENTATIVE

EXPERTISE

Microsoft Word/ Excel
Customer Service Skills
Time Management
Critical Thinking
Leadership

LANGUAGE

English
Filipino

CERTIFICATE

Contact Center NC II
Marymount Academy

RLM

National
Telecommunications Council

CONTACT

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Macabalan, Cagayan de Oro
City

EDUCATION

2008-2012 **DASNHS Main**
Secondary

2012-2013 **PMMS Main**
BS in Marine Engineering
(Undergraduate)

WORK EXPERIENCE

2021 - Present **Customer Service Representative**
Ubiquity
Primarily responsible for responding to all inbound requests coming from client accounts through the client services call center.

2018 - 2021 **Best Manpower Inc.**
Company Driver
Transport products and staff members, especially the executives to their destination point.

2017-2018 **Customer Service Representative**
Teleperformance
Assist Account Managers by checking of outstanding balances prior to their new line applications.